

Storage System Recovery Troubleshooting

Abstract

This course focuses on the background activity of the NetApp® ONTAP® 9.6 diagnostic commands that you might run on offline storage systems. The course provides the knowledge that you need to form action plans to successfully recover most unavailable systems, based on system feedback rather than on a prewritten template. This course is the first in the Technical Support Engineer hardware specialization path and covers advanced topics in depth.

Objectives

This course focuses on enabling you to do the following:

- Recover failed storage systems that do not boot or enable takeover
- Manually analyze failure information when tools are unavailable
- Recover from failed upgrades and reversions, including failed CompactFlash updates

Prerequisites

- *Hardware Troubleshooting and Analysis*
- *ONTAP Cluster Administration*
- Six months of experience with ONTAP systems

Delivery Type

Instructor-led training (ILT) or virtual instructor-led training (VILT)

Duration

Four course days

Audience

NetApp and partner technical support engineers

Training Units

48

Language

English

Pricing and Cancellation Policy

For information specific to this course, visit the NetApp LearningCenter.

If you are registering for this course with an authorized learning partner, review the partner's policy.

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